Computer Service and Repair

Richard M. Roberts

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Computer Service and Repair presents the most up-to-date information in the rapidly changing world of computers and their software. The text teaches the practices and principles needed to pass the CompTIA A+ Certification Exams, as well as to build, upgrade, and troubleshoot PCs. **Computer Service and Repair** is written for students with no PC technical experience as well as for PC technicians with limited formal training. Preparation for the CompTIA A+ Certification Exams is emphasized throughout the textbook. This textbook meets the requirements of the CompTIA Authorized Quality Curriculum Program, covering all objectives of the A+ Certification Exams.

Most chapters open with descriptions of A+ *Key Points*, which identify chapter content that is likely to be represented on the examination. At the end of most chapters, students take a 10-question quiz consisting of sample A+ exam items relating to the chapter content. A complete chapter of the textbook is devoted to CompTIA A+ exam preparation.

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