



Consumer Credit Risk Management

Helen McNab, Peter Taylor

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The book explores the history of credit scoring and analytics and the rationale behind the reliance on them. It also deals with the UK legal and regulatory regimes within which users must operate, including The Banking Code, The Business Banking Code, Treating Customers Fairly, Responsible Lending, The Competition Act 1998, the Data Protection Acts 1984 and 1998 and the Consumer Credit Act 1974.

Also covered are key features of scorecard management and maintenance. This book will give the reader an insight into the legal and regulatory constraints, such as Basel, and methods used to detect and prevent fraud and bad debt using techniques such as CIFAS. It also deals with referral and appeal systems and the benefits of credit scoring compared to judgmental lending.

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